



Volunteer Ambassador

Who: You! This role is perfect for folks that enjoy customer service types of tasks.

When: Civic Champ events where this role is available, especially Winter Work Weekends.

What

During work weekends the professional crew will be managing a wide variety of maintenance projects, as the Volunteer Ambassador you are the smiling face that welcomes volunteers as they first step aboard. This role is an essential part of a successful work weekend by helping to keep things productive, safe, and fun! What makes *Adventuress* unique is her warm, kind, and welcoming community, for the time that you fill this role you are the representative making sure our volunteers feel included in this!

Specific tasks include:

- This role is key for seeing the human side of maintenance events, helping folks feel welcome, appreciated and taken care of.
- Help folks know where to store their belongings, where to muster when the time is right.
- Assist volunteers to sign in/out of Civic Champs at the start and end of every event
- Ensure coffee and tea stay hot and plentiful throughout the day.
- Ensure volunteers stay warm and dry (as possible). If someone needs an extra layer, you're the one to check if the ship has one to lend.
- Help make sure that children are staying with their adults during the event, or an assigned crew member is keeping an eye on them.
- If someone is cooking lunch aboard, check in with them to make sure they have what they need and coordinate between the Mat (or winter crew in charge for the day) that timing for lunch stays on track.